National Library Week 2018: Libraries Lead

STUDENTS Lead Our Library!
Thursday, April 12, 2018
12:00 p.m. - 1:00 p.m.

1. What services do you use the most in the library?
   - Computers and laptops - adequate
   - A/C, chairs, seating space, productive environment - good influence
   - Bean bags - comfortable (need more)

2. What services could the library offer to improve your experience?
   - More Mac computers.
     - I’m a Mac user, my keyboard is in Japanese. When I came here, I needed to learn how to convert to Windows. It was stressful.
   - More copies of textbooks from professors to borrow (education is expensive)
     - Sometimes only older versions of textbooks are available. Can you make sure there are updated versions?
   - Notice pencil markings, trash, around the desk chairs, musubi wrappers in between desk chairs. [Discussion on student-library etiquette]
   - Wacky T-shirt day
   - Halloween contest
   - Weekend events/movie nights? (Example: Studio Ghibli week where there are films each day)
   - Windward CC has games - game board set up. Ongoing chess game where random students made the next move and it could only be one move.

3. Do you feel comfortable asking library staff for help?
   - Unanimous “Yes”

   Do staff give you the information you’re looking for?
   - Staff are knowledgeable and actually put in the effort to help
   - More signs (next topic is about signs)

   How can we be more helpful?
   - Name tags
   - Introduce yourself (name) before helping students. Sometimes it’s awkward when you are helping us and we don’t know what to call you.
   - Staff t-shirts to identify yourself as staff?

4. What do you think about the library’s signage? (Instructions on how to use the scanner, print, add money, and promotion of other library events and services)
   - Printer signs
     - How to print sign - make it bigger
     - Staff demo/modeling how to use
     - Make demo videos online
○ Issues with the new barcodes on Leeward IDs - can you make a sign/note to hold it under the AVS scanner longer?
  ● Rules/library etiquette - post it outside & and put food rules/etiquette signs on tables
  ● Bulletin boards/signage - they’re ok

5. What do you think about our library hours?
  ● Hours are ok
  ● Happy library extended hours to 8:00 p.m. this year. Last year’s hours (7:00?) was too early.
  ● Understand that we are just a community college and not a large university, so we have shorter library hours.
  ● Fridays - can we extend those a couple more hours?
    ○ Maybe 6:00 p.m.?
    ○ Sometimes I need to borrow computers for class but my class is/runs after the library closes
    ○ It takes me an hour by bus to get to school. I have to plan when to come to the library. Can’t come on Fridays because hours are short.

6. Are you satisfied with our technology and resources?
   (Do we have what you need—enough books, computers, laptops, etc.?)
   ● Not enough desktop PCs/Windows computers, not enough library space or desk space
   ● More physical DVDs, movies for entertainment, Japanese magazines, another materials in other languages for international students. Need to borrow these from KCC.
   ● Can we have another computer lab? Ask the MathLab?
   ● We need more computers/laptops? Ask MathLab to lend out more computers?

7. Do you use our library website?
   ● I use the website for databases, citations
   ● We just got used to using it, so really no issues…
   ● Information literacy exam. Some teachers make us come in the library, some teach on their own… [discussion on how stressful the information literacy exam is]
   ● Can you add a printing tutorial (interactive)

8. What do you like about the library?
   ● Balanced environment; quiet spaces, spaces that are not too quiet/allowed some noise, interaction
   ● I like the Learning Commons’ layout (PC stations/desk). I like the office style deskspace--lots of room to spread out.
   ● I like the displays, decorations, festive staff

9. Are there any other things we did not discuss that we could improve upon?
   ● Concourse noise - how to control that?
   ● Need more public computers, especially for the seniors/elderly. Perhaps the whole front wall could be public?
• Computer carrels are small upstairs, I like the Learning Commons’ computers desklpace
• Quieter study rooms. Noise-proofing?
• More space for computers upstairs
• Again, MORE/LOTS OF BEAN BAG CHAIRS!
• Offer ear plugs

10. How do you prefer to receive information/announcements?
(Flyers, campus announcements, student bulletin, email, social media)
• Emails, digital. Physical flyers: not so much.
• Should advertise more about KIC & Kapunawai scanners. Students need to know more about the scanners available in library to save money.
• Whenever you check out a book, slip in an announcements sheet